

Ticket Office

CENTRE DES
MONUMENTS NATIONAUX

Make the most of exclusive advantages with a network of 100 unique monuments in France



© CMN, Paris.

YOUR ADVANTAGES



Take advantage of the 2025 exclusive rate

> Your exclusive discounts (except for Arc de Triomphe and the Sainte-Chapelle)

- 3% as of 100 tickets
- 5% as of 200 tickets
- 10% as of 500 tickets

> Our tickets provide priority access to certain monuments

> Valid for 3 years from the date of purchase

> Simple use with price categories (for paper tickets)

> Paper or e-tickets: chose the option taht best suits you

> Temporary exhibitions included

> Free admission for under 26-years-olds*

*To people under the age of 26 who are EU nationals or regularised EU residents

THE CMN IN FIGURES



1st tourism and Cultural operator in France



100 monuments



10 millions of visitors per year

YOUR CONTACTS



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CHOOSE THE TICKET OPTION THAT BEST SUITS YOU !

1 - E-TICKETING

Your e-tickets in one click

STEP 1 : Create your Pro E-ticketing account:

> <https://pro-tickets.monuments-nationaux.fr/>

STEP 2 : Select your monuments

> 52 are now eligible for Pro E-ticketing

STEP 3 : Choose the format of your E-tickets

> PDF : E-ticket ready for use (one page)

> Barcodes (CSV): list of numbers to be included as barcodes on your vouchers

STEP 4 : Tick the payment method

> Bank card or by transfer or AMEX

2 - PAPER TICKETING OFFICE

Select your category with a choice of monuments

Organisation:

Last name: First name: Job title:

Tel. : Fax : E-mail :

Address:.....

Postal code: Town/City:.....

Delivery address (if different from above):.....

Admission Category 2025	Full rate (per pers.)	Pro rate (Per Pers.)	Quantity	Total before discount	% discount granted	Total discount	Total with discount
Hôtel de la marine Appartements des intendants	17,00 €	14,00 €					
Hôtel de la marine Collection Al Thani	13,00 €	11,50 €					
Hôtel de la marine Salons & Loggia Interexposition	9,00 €	7,50 €					
BJ Conciergerie – Ste-Chapelle	20,00 €	17,00 €					
Catégorie 1 – Arc de triomphe	16,00 €	14,50 €				No discount	
Catégorie 2	13,00 €	11,50 €					
Catégorie 2 – Sainte-Chapelle	13,00 €	11,50 €				No discount	
Catégorie 3	11,00 €	9,50 €					
Category 3 – Towers of La Rochelle	9,50 €	8,00 €					
Catégorie 4	9,00 €	7,50 €					
Catégorie 5	7,00 €	5,50 €					
Catégorie 6	5,00 €	4,00 €					
*signing of the purchase order constitutes acceptance of the 2025 general terms and conditions of sale				P&P: registered delivery (See general terms)			
				TOTAL			



Payment method (please tick):

Bank cheque, payable to Régisseur de Recettes, for a maximum amount of € 1,525

Bank transfer (please indicate «achat à l'avance» as the reason for the transfer):

IBAN (International Bank account Number) : FR76 1007 1750 0000 0010 0072 054

BIC (Bank identifier Code) : TRPUFRP1



Please send your completed order form with payment to:

Lola-Gabrielle Lago – Centre des monuments nationaux

62, rue Saint-Antoine 75186 Paris cedex 04

commandes.billets@monuments-nationaux.fr

I accept the above terms and conditions

Done at (place):.....Date:.....

Signature with company stamp:

CATEGORIES

 E-ticketing for professionals

 Online group reservations

NON CATEGORY


PARIS - ÎLE-DE-FRANCE

Hôtel de la Marine 

BRITTANY

Carnac alignments

PROVENCE-ALPES-CÔTE D'AZUR

Cap Moderne, Eileen Gray and Le Corbusier at Cap Martin 

CATEGORY 1

PARIS - ÎLE-DE-FRANCE

Arc de Triomphe  

CATEGORY 2

PARIS - ÎLE-DE-FRANCE

Sainte Chapelle  
Conciergerie  
Panthéon 
Château of Vincennes  

NOUVELLE-AQUITAINE

Cave of Pair-non-Pair 

NORMANDY

Abbey of Mont-Saint-Michel 

PROVENCE-ALPES-CÔTE D'AZUR

Villa Kérylos 

LOIRE VALLEY



Château of Azay-le-Rideau 

OCCITANIE

Carcassonne castle and ramparts 

CATEGORY 3

PARIS - ÎLE-DE-FRANCE

Basilica Cathedral of Saint-Denis 
Château of Rambouillet 

AUVERGNE-RHÔNE-ALPES

Royal Monastery of Brou 

HAUTS DE FRANCE

Villa Cavrois 

NOUVELLE-AQUITAINE

Towers of La Rochelle 

EASTERN FRANCE

Château of Haroué

ATLANTIC LOIRE VALLEY

Angers castle - national estate 

BURGUNDY - FRANCHE-COMTÉ

Cluny Abbey and Museum of Art and Archaeology 

CATEGORY 4

PARIS - ÎLE-DE-FRANCE

Château of Champs-sur-Marne 📍
Château of Maisons in Maisons-Laffitte 📍
Villa Savoye 📍

HAUTS DE FRANCE

Château of Pierrefonds 📍
International centre for French Language -
Château of Villers-Cotterêts 📍
Towers and treasury of Amiens Cathedral 📍

EASTERN FRANCE

Towers of Reims Cathedral 📍
Château of La Motte Tilly 📍

BURGUNDY - FRANCHE-COMTÉ

Château of Bussy-Rabutin

AUVERGNE-RHÔNE-ALPES

Château of Voltaire, Ferney-Voltaire 📍

PROVENCE-ALPES-CÔTE D'AZUR

Archaeological site of Glanum 📍
Abbey of Thoronet 📍

OCCITANIE

Beaulieu-en-Rouergue Abbey 📍
Château of Castelnau-Bretenoux 📍
Château of Montal 📍
Aigues-Mortes towers and ramparts 📍
Fortress of Salses 📍
Ensérune, oppidum and archaeological museum 📍

NOUVELLE-AQUITAINE

Château of Oiron 📍
Tower of Pey Berland in Bordeaux 📍
Cap-Blanc shelter 📍

ATLANTIC LOIRE VALLEY

House and gardens of Georges Clemenceau 📍

LOIRE VALLEY

Palais Jacques Cœur 📍
Cathedral of Bourges Crypt and Tower 📍
Château of Bouges 📍
George Sand's House, Nohant 📍

CATEGORY 5

PARIS - ÎLE-DE-FRANCE

Chapelle Expiatoire 📍
Jardies'house in Sèvres 📍

HAUTS DE FRANCE

Château of Coucy - National Estate 📍

AUVERGNE-RHÔNE-ALPES

Cathedral Complex of Le Puy-en-Velay 📍
Château of Villeneuve-Lembron 📍
Château of Aulteribe

PROVENCE-ALPES-CÔTE D'AZUR

Castle of If 📍
Abbey of Montmajour 📍
Fréjus Cathedral Cloister 📍
Trophy of Augustus 📍
Monastery of Saorge 📍
Mont-Dauphin fortified village 📍

OCCITANIE

Château of Gramont 📍
Fort Saint-André 📍

NOUVELLE-AQUITAINE

Gallo-roman site of Sanxay
Ducal Château of Cadillac 📍
Abbey of La Sauve Majeure 📍
Château of Puyguilhem 📍

BRITTANY

Megalithic Site of Locmariaquer 📍
Grand Cairn of Barnenez

NORMANDY

Château of Carrouges 📍

LOIRE VALLEY

Château of Fougères-sur-Bièvre 📍
Château of Talcy 📍
Château of Châteaudun 📍
Chartres Cathedral and Treasury 📍

CATEGORY 6

HAUTS DE FRANCE

Column of the Great Army 📍

BURGUNDY - FRANCHE-COMTÉ

Chapelle des Moines in Berzé-la-Ville 📍
Astronomical clock of Besançon Cathedral 📍

AUVERGNE-RHÔNE-ALPES

Château of Chareil-Cintrat

OCCITANIE

Archaeological sites and museum of Montmaurin 📍
Château of Assier

NOUVELLE-AQUITAINE

Saint-Sauveur de Charroux Abbey 📍
Gallo-roman villa of Montcaret 📍
Laugerie-Haute deposit 📍

BRITTANY

Ernest Renan's House 📍

LOIRE VALLEY

Cloister of La Psalette

GENERAL TERMS AND CONDITIONS GOVERNING ADVANCE SALES 2025 TOURISM PROFESSIONALS

INTRODUCTION

These General Terms and Conditions of Sale (hereinafter the "General Terms and Conditions of Sale" or "T&Cs") apply to all advance purchases made by tourism professionals via the e-ticketing office (address: <https://pro-tickets.monuments-nationaux.fr>) or the order form (address: commandes.billets@monuments-nationaux.fr) for visits to monuments managed by the CENTRE DES MONUMENTS NATIONAUX, a public administrative body under the authority of the MINISTERE DE LA CULTURE, registered at Hôtel de Sully, 62 Rue Saint-Antoine, 75186 Paris Cedex 04 (hereinafter the "CMN").

Customers are encouraged to read these general terms and conditions of sale carefully as they define the contractual relationship between the Customer and the CMN, along with the conditions that apply to advance ticket purchases.

Confirmation of orders placed via the website or by submitting the order form will result in a definitive contract being entered into and implies unreserved acceptance on the Customer's part of all of the T&Cs, which the latter acknowledges having read prior to placing their order.

The general terms and conditions of sale applicable are those in force on the date on which the Ticket is purchased. The CMN reserves the right to adapt or modify them at any time.

The following are considered to be tourism professionals:

- tour and travel operators (incoming agencies);
- online tourism professionals (OTA, online travel agencies and tour operators);
- tour guides;
- works councils;
- coach operators;
- associations.

The following terms when used hereinafter are understood as follows:

- "Ticket": refers to the physical or electronic entry ticket for visiting a monument managed by the Centre des monuments nationaux, purchased by the Customer via the tourism professionals' e-ticketing office or using the order form, regardless of how it is issued or its format;

- "Customer": refers to any person making a purchase via the tourism professionals' e-ticketing office or via the order form and having accepted the General Terms and Conditions of Sale.

- "General Terms and Conditions of Sale": refers to these general terms and conditions, the purpose of which is to define the conditions governing the purchasing and use of Tickets.

- "Digital Visitor Support Devices": refers to any device (audio guide, digital tablet, immersive headset, digital app, etc.) provided to help Visitors get the most out of their visit to the monument in question.

- "Pricing Regulations": refers to the Centre des monuments nationaux pricing regulations in force on the date on which the Ticket is purchased.

- "Reseller": the tourism professional to whom the Customer sells on Tickets purchased from the CMN with a view to reselling them.

- "Visitor": refers to the purchaser of the Ticket resold by the tourism professional.

1 - Ticket purchase conditions

I- e-tickets:

The Customer must have a customer account in the e-ticketing area of the CMN website:

<https://pro-tickets.monuments-nationaux.fr>

Tourism professionals may only use the dedicated e-ticketing service. The CMN reserves the right to restrict access to other e-ticketing platforms to any tourism professional seeking to purchase e-tickets via such a platform.

Customers must select the monument(s) for which they wish to purchase e-tickets and confirm their purchase prior to payment.

II- Thermal tickets purchased via the order form:

Customers must send an order form duly completed and signed in accordance with the model provided by the CMN on its website, at the following address: <https://www.monuments-nationaux.fr/groupees-adultes-et-professionnels-du-tourisme>

Requests must be sent by post or email to the Visitor Development and Relations Department only at the address stated in

Article 9 of the present General Terms and Conditions of Sale.

Customers select the price category or categories for which they wish to purchase tickets, as well as any Digital Visitor Support Devices.

2 – Prices - Discounts - Payment

2.1 Prices

The applicable ticket prices are those in force at the time the Customer places the order. Prices are stated in euros and net of tax (in accordance with Article 256 of the French Tax Code).

Prices are determined based on the category of monument and are set out in the Pricing Regulations available on the website of the CMN, which reserves the right to amend them.

2.2 Discounts

Please note that discounts are available when purchasing Tickets, depending on the quantities purchased per order. The discount rates are as follows:

- 3% for 100 tickets;
- 5% for 200 tickets;
- 10% for 500 tickets.

These discounts apply to the total number of tickets purchased per order. Separate orders cannot be combined when calculating the discount rate applicable.

These discounts do not apply to tickets for the Arc de triomphe or the Sainte-Chapelle on the Île de la Cité.

2.3 Payment

Payment for Tickets can be made in any of the following ways:

- *by bank transfer (for any amount)*
Account name: Régie d'avances et de recettes. IBAN: FR76 1007 1750 0000 0010 0072 054 BIC: TRPUFRP1
- *by bank card (for any amount)*
(Visa, Carte Bleue, Mastercard or AMEX only).
- *by cheque* made payable to 'Régisseur de recettes', for thermal tickets only and for a maximum amount of €1,525 per order. Cheques issued by banks not domiciled in France are not accepted.

Orders are confirmed and processed on receipt of payment. Customers will receive confirmation of their order.

3 – Cancellation - Refunds

With the exception of the cases outlined in Articles L.221-1 and following of the French Consumer Code, all purchases are final and cannot be withdrawn.

Tickets cannot be returned, exchanged or refunded, including in the event of loss or theft.

In the event of an order being cancelled by the CMN, the face-value ticket price paid by the Customer, after any discount is applied, will be refunded by the CMN to the exclusion of any other compensation or indemnity whatsoever.

Refunds will be issued at the request of the party in question and within a reasonable period of time from the date on which the order was placed, upon presentation of an original copy of the purchaser's bank account details.

4 – Ticket delivery

I- For thermal tickets:

Tickets will be sent by post.

At the Customer's request, tickets can be sent in secure envelopes, in which case the following additional charges will apply:

Number of tickets	Postage fee
Up to 300	€6.70
301 to 600	€7.59
601 to 1,000	€8.42
1,001 to 1,300	€9.08
1,301 to 2,300	€9.91
2,301 to 3,000	€10.75
3,001 to 5,000	€11.59

The CMN cannot be held responsible for any loss, theft or delay in delivering tickets.

Written confirmation is required for any change of postal or email address.

II- For e-tickets:

Customers will receive e-tickets by email in one of the following formats:

- PDF (one e-ticket per page);
- CSV (list of ticket numbers to be converted into barcodes).

E-tickets must be printed on plain white A4 paper or presented on a tablet or smartphone. Partially printed, soiled, damaged or illegible tickets will not be accepted.

5 – Conditions governing the resale of tickets

Tickets are valid for three years from the date on which they are purchased by the Customer.

Customers must inform Resellers and Visitors of the CMN's price list, notably with regard to the granting of free admission to certain categories of visitor, as well as special days on which admission to the monument is free for all, notably including the following:

- Heritage Days,
- First Sunday of the month from 1 November to 31 March across all monuments,
- One-off periods of free admission.

The Customer may not offer for resale any services or benefits offered by the CMN and not included in the price of the Ticket originally purchased.

For time and date-stamped tickets:

- The Customer must inform the Visitor,

including those entitled to free admission, of the need to book a time slot for their visit.

- All time and date-stamped tickets sold by the Customer or Reseller must correspond to a specific time slot booked in advance with the monument in question.

With the exception of package products, or in the event that the Tickets are purchased by a Works Council or Social Committee, the Customer may not resell the Tickets at a loss or with the aim of competing unfairly with the CMN's proposed offer.

In the event of resale, the Customer undertakes to share the present T&Cs with the Reseller, who agrees to adhere thereto.

The following conditions apply:

- e-tickets can only be used at the monument(s) for which they are purchased;
- thermal tickets can be used at any monument within the same price category.

6 – Conditions of use of tickets

The Customer and the Reseller must provide the Visitor with information regarding use of the tickets in question.

All Visitors in possession of a Ticket, including a free admission Ticket, must proceed to the Ticket checkpoint at the monument in question. Admission is by Ticket only and on a first-come, first-served basis. Please note that none of the tickets sold by the CMN offer priority access to any monuments.

Visitors with discounted or free admission tickets may be asked to show proof of entitlement.

Any Digital Visitor Support Devices purchased by the Customer will be provided by a representative of the monument in question upon presentation of the Ticket indicating the item(s) purchased by the Visitor.

The Centre des monuments nationaux reserves the right to refuse entry to any Visitor who fails to comply with the obligations set out in the present General Terms and Conditions of Sale.

The CMN accepts no responsibility for claims by the Customer or Visitor arising from any failure on the part of the Customer or Reseller to share the conditions governing the use of tickets with the Visitor.

The Customer is solely responsible for the clarity of the information shared with the Visitor and its consistency with the present General Terms and Conditions of Sale.

7 – Personal data

Any personal data and information collected in the context of ticket sales is processed and stored in compliance with legal and regulatory requirements.

Customers will be asked to provide personal data when placing an order. This data is required in order to process and track said order and for the following purposes:

- customer relations follow-up such as customer satisfaction surveys, complaints management and after sales service;
- selection of customers for studies,

surveys and product testing;

- activities connected with market research;
- management of technical market research operations (notably including technical operations such as standardisation, enrichment and de-duplication);
- selection of people to take part in loyalty-building, market research, study, survey, product testing and promotional initiatives;
- canvassing operations;
- compilation of sales statistics;
- management of outstanding debts and disputes, provided that they do not relate to any offences and/or do not result in the person being excluded from the benefits of a right, service or contract;
- management of reviews of products, services or content.

The Customer is hereby informed that such data will only be used by the CMN or any third parties designated by the CMN to assist it in any of the above-mentioned procedures, without the records in question being transferred to any third parties.

Personal data collected will be processed by the Centre des monuments nationaux in compliance with the legal provisions relating to the protection of personal data arising from French Data Protection Act n°78-17 of 6 January, 1978 and European Regulation 2016/679 of 27 April 2016 known as the General Data Protection Regulation. The data controller is the President of the Centre des monuments nationaux.

The Customer has the right to access, modify, rectify or delete data concerning them at any time. They may exercise this right by contacting the person stated in Article 9 or by sending an email to the following address: donnees-personnelles@monuments-nationaux.fr

Data is stored for a period of three years from the date on which it is collected by the data controller. After this period, the CMN reserves the right to contact the person concerned again to find out whether they wish to continue receiving marketing emails.

In the absence of an explicit, positive response from the individual concerned, the data will be deleted or archived in accordance with the provisions in force.

8 – Force majeure

The CMN may not be held liable for any non-performance or delay in the performance of any of its obligations outlined in the present General Terms and Conditions of Sale resulting from an instance of force majeure. Force majeure is defined as any external, unforeseeable and uncontrollable event in the sense of Article 1218 of the French Civil Code.

9 – Contact

Ms Lola-Gabrielle Lago
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62 Rue Saint-Antoine
75186 Paris cedex 04
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DESIGN

Agence Créations, Tours

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